

Things you should know about being a member of

Naperville Gymnastics Club

How long do the sessions run?

Sessions are 10 weeks long with the current session starting on 1/10/11 & ending 3/20/11

Can I do a make-up class if my child missed a class?

Yes, you are allowed ONE make-up class per session. You must schedule your make-up with the office and the make-up class MUST take place BEFORE THE SESSION ENDS.

What if my child misses more than one class?

We only allow ONE make-up class per session. We limit the number of students in each class to ensure each child gets the attention and instruction that is deserved. Because our classes are so popular, it would be impossible to accommodate any more than one make-up class per child.

What if my child is ill for an extended period of time or injured once the session starts?

In the case of a prolonged illness or injury, you may receive extra make-up classes or credit for the next session. Each case will be reviewed on an individual basis and will require a signed doctor's note detailing the illness or injury and the time period effected.

Is the registration fee refundable or transferable?

No, the registration fee is nonrefundable and nontransferable. However, the registration fee does last a year regardless if you take classes continually or take a break between sessions.

Can I cancel the class that I signed my child up for?

Yes, you may drop out of a class at any time. However, NO REFUNDS will be given once the session starts.

Can I transfer my child into another class once I have registered?

Yes, you may transfer your child at any time during the session. However, transfers are only allowed where there is a vacancy in another class. We cannot transfer your child into a class that is already filled. Also, please note that if you transfer your child into a class that is more expensive (for example longer or meets more times per week) you must pay the difference due at the time of the transfer. If you transfer into a less expensive class, your Naperville Gymnastics Club account will be credited with the difference.

Can I sign up for a class once the session has started?

Yes! Whether you are signing up for your 1st class of the session or adding a 2nd or 3rd class, we encourage you to sign up your child by the 5th week of the session. You will automatically pay a prorated price to reflect the classes you may have missed.

Do I have to re-register my child for the next session or is that automatic?

Yes, you must re-register your child if you plan on continuing class the next session. Registration is typically open 1 month before the start of the session. The earlier you register, the more likely you are to get the day and time that fits most conveniently into your schedule.

How do I know what class to sign my child up for in the next session?

We recommend that you ask your child's current coach what class he/she recommends your child continue in. If this is your first time taking classes with us, or your child has taken a significant break, we recommend coming into the gym to have him or her evaluated by one of our coaches. The coaches will also pass out pre-evaluation reports the 5th week of the session and the final evaluation at the end of the session to inform you of your child's progression.

Do you have private lessons?

Yes, each coach handles their own private coaching sessions. Simply ask your coach or contact the office and we can connect you with a coach appropriate for your needs. You can then discuss scheduling and prices with them.

How do I contact my child's coach?

Most of our coaches have personal extensions with voicemail. Simply call our office during business hours and we will connect you to their voicemail. If you call after hours, you will be prompted with a list of extensions to leave a message with the coach.

What should my child wear?

Girls should wear leotards and boys should wear shorts and t-shirts. All participants are bare footed (no socks) and no jewelry is allowed in the gym (including rings & earrings).

Are parents allowed in the gym?

No. We ask that only the participants in the class enter the gym area. This is for the safety of the gymnasts, staff, as well as onlookers. The Viewing areas allow parents to see their kids during the class. There are also plenty of chairs and tables for parents as well as free wifi.

Can I leave the facility while my child is in class?

Yes, many parents stay during their child's class, but some do leave. Please make sure we have a current cell phone number on file at the office if you chose to leave the facility. Also, if you have a child in the pre-school gymnastics program, we ask that someone be on the premises to help their child if they need to use the restroom during class. Coaches will not be able to leave their class in order to accompany anyone to the restroom.